

AviaVox Information System

AVIS – REAL-TIME FLIGHT INFORMATION BY TELEPHONE



 **AVIAVOX**[®]
ARTIFICIAL VOICE SYSTEMS

www.aviavox.com

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avis – real-time flight information by telephone

The AviaVox Information System (AVIS) is an option to the generic system and is a combination of an IVR (Interactive Voice Response system) combined with the ability to remotely obtain actual real-time flight information as well as airport specific information. Persons who want to receive information of the airport or flights can dial in to the AVIS system by landline phones or their mobiles.

Information can be provided in two ways:

Static

- Flight related; small airports
- Based on a tree data structure
- Limited nr of questions
- String of real-time flight information

Dynamic

- Flight related; larger airports
- Based on essential flight information
- Detailed guiding questions
- Specific real-time flight information

The service can be even more extended by providing the user with text messages on their mobile phone if something in the status of the applicable flight changes. This capability however, depends on the airport policies and infrastructure of the local telephone service providers.

More detailed information can be obtained through our website and in case you would like to have a presentation, please contact us.

www.aviavox.com

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AviaVox Information System:

Real-time flight information by telephone
Static or dynamic

Increases airport services to passengers

Language support & maintenance:

Already 19 different languages available
Continuously expanding voice-base
Automatic voice-base maintenance

Airport Operations and Integration:

Interfaces to the AODB / Interface Broker
Uses existing PABX-systems

Supports the announcement policy of an individual airport

Revolutionary Digital System:

Based on digital speech fragments (phonemes)
High Intelligibility / Audibility
Same announcement structures provided as on the airport

Easy to use:

User-friendly information structure
Easy accessibility
Automatic voice-base maintenance

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